



### COTTESMORE GOLF POLICY

1. All golf reservations should be made prior to your arrival. Tee times that have not been booked in advance are strictly subject to availability and cannot be guaranteed. For all golf reservations please contact Lorraine Howie on 01293 528256.
2. Any alterations in numbers and tee times must be made at least 72 hours prior to arrival. Once resident at Cottesmore all charges for green fees will be made as booked and no refunds can be given if golfers elect not to play on the dates and times agreed.
3. Group Organisers for all parties of 8+ are requested to check in at the Golf Shop prior to each round of golf played. Failure to do this may result in delay on the first tee, as the Starter will require sight of green fee tickets before allowing golfers onto the courses.
4. All other golfers are requested to check in at the Golf Shop prior to each round of golf played in order to settle any green fees and obtain green fee tickets before being allowed onto the courses.
5. The dress code on the courses is regular golf attire including tailored shorts worn with short golf/sport socks, collared shirts, and golf shoes. Tracksuits, shell suits, jeans, T-shirts without collars and any footwear other than golf shoes are unacceptable. **Please note that ¾ length trousers and trousers or shorts with pockets at the sides are not permitted.**
6. There is a 4-ball policy in operation at Cottesmore throughout the year and groups of 1, 2 and 3 may be required to pair up.
7. From time to time it is necessary to restrict golf trolleys and you may decide to bring carry bags with you to avoid any disappointment during your stay.
8. Golf Buggies may be booked in advance with your tee times. Any alterations to numbers of buggies upon arrival may result in charges being made.
9. Bookings for 9 holes cannot be made prior to arrival and are strictly subject to availability on the day of play.
10. Cottesmore reserves the right to alter tee times in certain circumstances but every effort is made to keep this to a minimum and to advise residents on arrival.
11. Standard golf course maintenance practices are carried out regularly on the courses at Cottesmore with minimal disturbance to all playing surfaces. We regret that no refunds can be made in these circumstances (green fee discounts may be implemented).
12. Course marshals at Cottesmore are authorised to ask groups who fall behind to speed up their game to maintain an acceptable pace of play. For the enjoyment of all golfers, any groups who fail to maintain an acceptable speed of play will be asked to allow faster groups through or forfeit a hole.
13. The following applies only to Crown Golf Members. Please note: All pre-bookings for individuals and groups are not transferable on arrival to your Platinum (Open Play) Membership and will be charged as shown on your confirmation. All rounds of golf using open play privileges must be booked no more than 7 days in advance as per open play policy, or on arrival at Cottesmore. The programme applies Monday to Thursday and does not include Bank or designated holiday periods.
14. The golf course is out of bounds in the evenings when dark. No responsibility will be taken for any injuries sustained.
15. **Prior to your journey please call the golf information line on 01293 528 256**
16. **Please see our website for information regarding playing guidelines and dress standards.**

### TERMS & CONDITIONS

Please note that all prices are based on twin occupancy unless otherwise stated. **Single Supplements apply.**

**Health & Safety: Please be aware the courses are out of bounds to all, unless you are playing a pre booked round of golf.**

**Booking/Cancellation: Where a deposit/full payment is required, the deposit/full payment will be non-refundable.**

Charges will be made for numbers attending or numbers booked (whichever is the greatest). Numbers cannot be reduced once contract has been signed. For residential golf breaks, a deposit of £15 per person will be required to secure the booking 14 days after booking; all pre payments will be non-refundable.

For society day bookings a £10/person deposit will be required 14 days after booking, the balance will be payable on arrival.

**Reservations:** Bookings are from 2.30pm on the arrival day until 10.30am on the day of departure.

**Allowances:** No allowances can be made for any golf not played, meals not taken etc. or in the event of the accommodation being vacated before the expiry date of the booking.

**Residential Facilities:** Fitness Suite, swimming pool, Sauna, Steam room, Spa pool and 2 tennis courts are included during your stay. Please note that you may be required to complete a health-screening form prior to using the fitness suite or attending classes.

**Golf start times/Beauty treatments:** Pre booking is essential for both to avoid disappointment. We recommend you book as far in advance as possible.

**Restaurants & Bars:** The restaurant is open from 7.00am (last orders 8.45pm) and serves a range of light meals and special boards. Please book your table in the restaurant to avoid disappointment.

**OPENING & CLOSING TIMES OF RESTAURANTS & BARS MAY VARY DURING WINTER/QUIET PERIODS.**

**Dress Code:** Smart casual clothing is expected in all areas. Jacket and Tie are not required.

**Baby Listening/Baby Sitters:** Unfortunately a baby listening service or baby-sitting service is NOT available. **Children:** under supervision are allowed to use the restaurant.

**Crèche: This facility is not available**

**Housekeeping:** Daily housekeeping is done in the hotel with the exception of the lodges which are booked on a self-catering rental basis.

**Extra Beds/Cots/Highchairs:** Can be arranged in the rooms or lodges at the time of booking. A nominal charge will be made for these where appropriate.

**BBQ's:** Can be arranged at the Main Reception subject to availability. Price = £25.00 per day.

**Dogs:** Dogs are not permitted in the Lodges or Clubhouse

**Damages:** Any damages caused or additional cleaning required following guests' stay may result in charges being made.

**Smoking: Please be aware that Cottesmore is an entirely Non-smoking venue, which includes the Lodges.**

I agree to the above Terms and Conditions

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|--------------|--|
| Print Name   |  |
| Sign         |  |
| Date         |  |
| Date of Stay |  |